Start Over (/welcome-to-the-ocr-complaint-assessment-system) OCR Complaint Consent Form

Welcome to the OCR Complaint Assessment System

This section of the OCR website is designed to help you determine if the Office for Civil Rights may be able to assist you by investigating a complaint of discrimination against a school, school district, college, university, library, or other educational entity that is covered by a law OCR enforces. If an OCR complaint does not appear to be the appropriate route, the website will suggest links to other resources that may better assist you in addressing your concerns.

Please answer the following questions to the best of your ability to ensure the most accurate assessment.

Select Your Language:

English Begin Assessment

Resources on Filing a Complaint

How to File a Complaint

(https://www2.ed.gov/about/offices/list/ocr/docs/howto.html)

Questions & Answers

(https://www2.ed.gov/about/offices/list/ocr/qa-complaints.html)

Language Assistance

(https://www2.ed.gov/about/offices/list/ocr/docs/howto-index.html)

How OCR Handles Complaints

(https://www2.ed.gov/about/offices/list/ocr/complaints-how.html)

508 Accessibility Assistance

(https://www2.ed.gov/about/offices/list/ocr/iwcs.html)

Fillable PDF Complaint Form

(https://www2.ed.gov/about/offices/list/ocr/complaintform.pdf)

How To File a Complaint (Resources Available in Other Languages) (/about/offices/list/ocr/docs/howto-index.html)

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- كيفية تقديم شكوى (Arabic) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/complaint-form-arabic.pdf)** (2M)
- 如何向美國教育部民權事務辦公室 提出歧視投訴 (Trad. Chinese) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-chinese.pdf)** (402K)
- شکایت طرح روش (Farsi) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-farsi.pdf)** (206K)
- Comment déposer une plainte pour discrimination (French) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-french.pdf)** (243K)
- Fason pou Pote Plent pou Diskriminasyon (Haitian Creole) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-haitian-creole.pdf)** (160K)
- एक भेदभाव शिकायत दर्ज करने के लिए कैसे (Hindi) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-hindi.pdf)** (1.55M)
- Kev Sau Tsab Ntawv Tsis Txaus Siab Txog Kev Ntxub Ntxaug Rau (Hmong) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-hmong.pdf)** (317K)
- 민권 담당국에 차별 대우 고소를 제기하는 방법 (Korean) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-korean.pdf)** (284K)
- ວ່າດ້ວຍສິດທິ ພົນລະເຮືອນ ວິທີການຍື່ນຄຳຟ້ອງຮ້ອງ ໃນການຖືກຈຳແນກ ນຳຫ້ອງການ (Laotian) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-laotian.pdf)** (323K)
- ਭੇਦਭਾਵ ਸਬੰਧੀ ਸ਼ਿਕਾਇਤ ਨੂੰ ਨਾਗਰਿਕ ਅਧਿਕਾਰ ਦਫਤਰ ਵਿੱਚ ਕਿਵੇਂ ਦਰਜ ਕਰੀਏ (Punjabi) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-punjabi.pdf)** (362K)
- Как Подать Жалобу О Дискриминации (Russian) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-russian.pdf)** (228K)
- Kako Podnijeti Žalbu O Diskriminaciji (Serbo-Croatian) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-serbo-croatian.pdf)** (120K)

- Sida Xafiiska Xuquuqda Rayadka Loogu Gudbinayo Cabashada (Somali) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-somali.pdf)** (123K)
- **Cómo presentar una denuncia por discriminación ante la Oficina Para Derechos Civiles (http://www2.ed.gov/about/offices/list/ocr/docs/howto-sp.html)** (Spanish) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-sp.pdf)** (272K)
- Jinsi ya Kuwasilisha Malalamiko ya Ubaguzi (Swahili) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-swahili.pdf)** (192K)
- Pagsampa ng Reklamo Laban sa Diskriminasyon (Tagalog) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-tagalog.pdf)** (151K)
- دفتر برائے شہری حقوق میں امتیازی سلوک روا رکھے جانے کے خلاف کوئی درخواست دینے کا طریقہ (Urdu) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-urdu.pdf)** (216K)
- Cách Gởi Đơn Khiếu Nại (Vietamese) **PDF (http://www2.ed.gov/about/offices/list/ocr/docs/howto-vietnamese.pdf)** (269K)

OCR Appeals Form

OCR affords an opportunity to complainants to appeal certain determinations and dismissals:

Investigatory determinations of insufficient evidence to support a violation;
Dismissal of allegations pursuant to Sections 108(a), (b), (c), (d), (h), and (i) of OCR's Case Processing Manual

These are typically identified in the letter OCR sends to you at the conclusion of the case.

You have a right to appeal OCR's determination within 60 calendar days of the date indicated on the letter unless OCR grants you a waiver. An appeal can be filed electronically, by mail, or fax. The completed appeal form or written statement may not exceed 10 pages (double-spaced).

Appeal forms or written statements may be submitted electronically, by U.S. mail, or by fax:

If submitted by e-mail, send to OCR@ed.gov (mailto:OCR@ed.gov)
If submitted by U.S. mail, send to

Office for Civil Rights
U.S. Department of Education
400 Maryland Avenue SW
Washington, D.C. 20202

If submitted by fax, send to 202-453-6012.

In the appeal, you must explain why you believe the factual information was incomplete, inaccurate, the legal analysis was incorrect or the appropriate legal standard was not applied, and how correction of any errors would change the outcome of the case; failure to do so may result in
dismissal of the appeal. OCR will issue a written decision on the appeal.

Electronic Appeals (/content/ocr-electronic-appeals-form)

Fillable PDF Appeals Form (https://www2.ed.gov/about/offices/list/ocr/docs/appeals-form.pdf)

U.S. Department of Education's Office for Civil Rights (https://www2.ed.gov/about/offices/list/ocr/index.html) home page